

**CITY OF WELLS  
RULES & REGULATION  
UPDATES**



# PUBLIC NOTICE

Dear City of Wells Utility Customer,

This letter is to notify each customer of revisions to the city's utility rates.

October 21, 2018, the following item will become effective:

1. Water & Sewer Base Rates will increase:

Water Base Rate will increase from \$20.81 to \$21.81 = \$1.00 increase

Sewer Base Rate will increase from \$19.04 to \$20.04 = \$1.00 increase

Outside the city limits rates: Water rate + <sup>1/3</sup>: \$21.81 + \$7.27 = \$29.08  
Sewer rate + <sup>1/2</sup>: \$20.04 + \$10.02 = \$30.06

Commercial property will be raised based on meter size. Please contact city hall for these rates.

All usage after the base rate will change for both residential and commercial:

1-2,000 gallons	\$3.50 per thousand gallons
2,001-4,000 gallons	\$4.00 per thousand gallons
4,001-6,000 gallons	\$4.50 per thousand gallons
6,001-10,000 gallons	\$5.00 per thousand gallons
10,001-50,000 gallons	\$5.50 per thousand gallons
All Over 50,000 gallons	\$6.00 per thousand gallons

2. Trash Collection Rates have increased, the old rate was \$15.68 + tax \$1.22 = \$16.90;  
the new rate is \$16.19 + \$1.25 = \$17.44.
3. All credit/debit card payments will be processed through our website vendor. This website also processes electronic checks. Customer are encouraged to pay on-line themselves at [www.cityofwells.us](http://www.cityofwells.us). This is the same vendor that Alto Gas uses for card payments with a fee of \$3.00 per every \$100.00 charged. This fee goes directly to the vendor and the City of Wells doesn't regulate this fee or collect it.
4. Alto Gas customers can pay on their website [www.cityofalto.com](http://www.cityofalto.com) or pay before the 10th of the month at Commercial Bank in Wells.
5. Customers should never pay on any website that isn't listed above including the DOXO.com website. Other websites have no contract with the City of Wells to collect payments from our customers.

Questions regarding this matter may be addressed at the city council meeting held on the second Monday of each month; time 7:00 P.M. at city hall.

A copy of the customer Rules & Regulations can be obtained at city hall.

Thank you,

*Wells City Council*

**THE CITY BETWEEN TWO RIVERS**

C. W. Williams, Mayor ~ Robert Kalka, Mayor Pro-Tem ~ Billie Petty, Councilmember  
Eva Alexander, Councilmember ~ Clint Smith, Councilmember ~ Matt Myer, Councilmember