



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) November 18, 2022

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one of the following):**

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

**NONCOMMUNITY WATER SYSTEM (perform one of the following):**

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

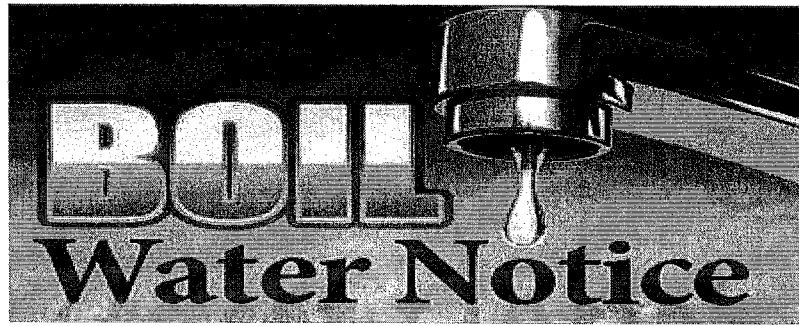
"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 11/18/2022 Phone: (936) 867-4615

Signature:  Date: 11/18/22

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087



## **Public Notice to Boil Water**

**November 18, 2022**

**Due to WATER MAIN CONNECTION, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.**

**The only structures effective by this water line break are listed below:**

**All Customers living on W 4<sup>th</sup> Street & Manor Loop**

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

**When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.**

**If you have questions concerning this matter, you may contact Operator: Roy Shanks (936) 212-3220 or City hall at (936) 867-4615**

**If a customer wishes to contact the TCEQ, they may call 512-239-4691.**

**Special Precautions Log**

Date 11-18-2022

No

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

<u>272 W 4th St</u>	<u>0</u>	<u>RS</u>
Location	PSI	Initials
	PSI	Initials
	PSI	Initials

**Notes**

Location of event(s):

272 W 4th St

Locations of flushing and disinfectant residual results:

See flush log

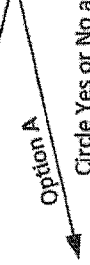
Locations of bacteriological samples:

See lab sheet

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: if a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?



A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

RS Initials  Yes  No BWN

1. Was the trench treated with calcium hypochlorite?

RS Initials  Yes  No BWN

2. Were couplings swabbed with sodium hypochlorite?

RS Initials  Yes  No BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

RS Initials  Yes  No, then skip No. 3, but see Note 1.

3.2 Can the main(s) be isolated?

RS Initials  Yes  No, then skip No. 3, but see Note 1.

3.3 Before slugging, review 4.7 of C651-05. Then list:

<u>C2</u>	<u>Concentration</u>	<u>Contact Time</u>	<u>Initials</u>
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3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

RS Initials  Yes  No BWN

5. Were the disinfectant residuals restored to normal? (List locations and results in notes section.)

RS Initials  Yes  No BWN

6. Were bacteriological samples taken?

RS Initials  Yes  No BWN

Circle Yes or No and Initial Each Answer

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System  
Call System  
Method(s)

2. Is BWN notice attached?

Yes  No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

Yes  No

4. Though not required, were lines flushed (recommended)?

Yes  No

5. Were bacteriological samples taken? (List locations and results in notes section.)

Yes  No

6. Was lab asked to expedite results (fax)?

Yes  No

7. Were bacteriologicals negative?

Yes  No

7.1 Was BWN left in effect and TCEQ contacted?

Yes  No

7.2 Was a BWN rescind notice issued?

Yes  No

7.2.1 Were lab results and rescind notice faxed to TCEQ?

Yes  No

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

## City of Wells

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**From:** City of Wells <no-reply@municipalimpact.com>  
**Sent:** Friday, November 18, 2022 4:54 PM  
**To:** cityofwells@consolidated.net  
**Subject:** Alert from City of Wells

**Importance:** High

## Alert from City of Wells: Boil Water Notice

Date: Nov 18, 2022

### **W 4th St & Manor Loop ONLY**

**Click the link for the message.**

**November 18, 2022**

Due to WATER MAIN CONNECTION, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS, ID# 0370004, to notify customers of the need to boil their water before consumption. The only structures effective by this water line break are listed below: **All Customers living on W 4th Street & Manor Loop.**

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks, at (936) 212-3220 or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

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To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .







# Cancelled Notice

On **November 18, 2022**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to a line break causing an interruption in service, water from our system must be boiled prior to consumption.

## **Location:**

**The only structures affected by this water line break are listed below:  
All customers located on W 4<sup>th</sup> Street & Manor Loop**

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **November 19, 2022**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

**If a customer wishes to contact the TCEQ, they may call. (512) 239-4691**

## City of Wells

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**From:** City of Wells <no-reply@municipalimpact.com>  
**Sent:** Saturday, November 19, 2022 10:08 AM  
**To:** cityofwells@consolidated.net  
**Subject:** Alert from City of Wells

**Importance:** High

### Alert from City of Wells: Boil Water canceled

Date: Nov 19, 2022

On November 18, 2022, the Texas Commission on Environmental Quality (TCEQ) required our public water system, CITY OF WELLS ID# 0370004, to issue a Boil Water Notice (BWN) to inform our customers that due to a line break causing an interruption in service, water from our system must be boiled prior to consumption.

Location:

The only structures affected by this water line break are listed below:

All customers located on W 4th Street & Manor Loop

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of November 19, 2022.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

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