

The city first notified all landowners on June 30, 2021, that personal shutoffs are required for all active services on the Wells Utility System. As of today, we have 205 out of 390 customers in compliance.

We have a very cold winter headed our way and all customers need to get ready for broken water lines during the winter freeze.

The City of Wells would again like to offer all property owners the opportunity to follow the Rules & Regulations regarding personal shut-off valve/box installation.

The City of Wells will install a personal shut-off valve and box at the meter for a price of \$50.00.

Property owners will need to contact city hall to have the personal shut-off installed; after the device is installed the bill will reflect the required charges.

If your property already has a working shut-off valve, please let the city know so that your account can be marked as complying.

Please make sure that all your rental properties on the City of Wells Utility System have functioning personal shut-off valves and valve boxes.

Why do you need a personal shut-off valve?

- 1. The water meter is the property of the City of Wells and can only be turned on and off by the city employees. Water meter shut offs can easily be broken and cost up to \$135.00 to repair.
- 2. When the property owner has a water leak but does not have a personal shut-off, they must wait in the city to get to your house to turn off the water. With a personal shut-off valve, the water flow can be turned off by the property owner.
- 3. The City of Wells has rules and regulations that all property owners are required to follow; this is a requirement for all property owners that receive utility services from the City of Wells.

THE CITY BETWEEN TWO RIVERS