



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) December 23, 2022

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 12/23/2022 Phone: (936) 867-4615

Signature: Date: 12/23/22

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087



Public Notice to Boil Water

December 23, 2022

Due to THE ELEVATED TANK FREEZING, CAUSING CITY WIDE OUTAGE, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS

ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures effective by this water line break are listed below:

All Customers on the City of Wells Utility System

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks (936) 212-3220 or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

City of Wells

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, December 23, 2022 9:06 AM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice for All Customers

Date: Dec 23, 2022

Click the link for the entire message:

Public Notice to Boil Water Effective **December 23, 2022**

Due to extreme temperatures causing the elevated storage tank to freeze, causing an interruption in some services, the Texas Commission on Environmental Quality (TCEQ) has required our water system, CITY OF WELLS ID# 0370004, to notify customers of the need to boil their water before consumption.

This notice is for all customers on the City of Wells Water Service.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks (936) 212-3220 or City hall staff at (430) 244-9247.

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

Special Precautions Log

Date 12/23/22

No

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Location	PSI	Initials
67 Homer	0	
Location	PSI	Initials
Location	PSI	Initials

Notes

Location of event(s):

Water tower - tower froze sitting water off
Locations of flushing and disinfectant residual results:

See flush sheet

Locations of bacteriological samples:

See labs

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Option A

Circle Yes or No and Initial Each Answer

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

CP Initials
 Yes No BWN N/A
 Yes No BWN N/A

1. Was the trench treated with calcium hypochlorite?

CP Initials
 Yes No BWN N/A

2. Were couplings swabbed with sodium hypochlorite?

CP Initials
 Yes No BWN N/A

3. If slug chlorination is planned, where practical, then:

- 3.1 Can service connections be shut off?
 Yes No, then skip No. 3, but see Note 1. NA
- 3.2 Can the main(s) be isolated?
 Yes No, then skip No. 3, but see Note 1. NA
- 3.3 Before slugging, review 4.7 of C651-05. Then list:

Cl2 Concentration	Contact Time	Initials
-------------------	--------------	----------

3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

CP Initials
 Yes No BWN 1

5. Were the disinfectant residuals restored to normal?

CP Initials
 Yes No BWN

6. Were bacteriological samples taken?

CP Initials
 Yes No BWN

Yes

Option B

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System
Mass Call
 Method(s)

2. Is BWN notice attached?

Yes No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

Yes No

4. Though not required, were lines flushed (recommended)?

Yes No

5. Were bacteriological samples taken? (List locations and results in notes section.)

CP Initials

6. Was lab asked to expedite results (fax)?

Yes No

7. Were bacteriologicals negative?

Yes No

7.1 Was BWN left in effect and TCEQ contacted?

Yes No

7.2 Was a BWN rescind notice issued?

Yes No

7.2.1 Were lab results and rescind notice faxed to TCEQ?

Yes No

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

Case
 Operator Signature

TCEQ Microbial Reporting Form

TCEQ Form 10525
08/2017

Water System Identification & Sample Collection Information (Please type or use block print)

Public Water System ID: TX 0370004

Public Water System Name: City of Wells

County: Cherokee

Name: City of Wells

Address: PO Box 20

City: Wells

State: TX

Zip Code: 75976

Phone #: (936) 867-4615

Other Contact:

Signature: Roy Shanks

Operator License #: WD0040934

Owner Operator Other

Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the systems established sample collection procedures, and that all information is accurate.



Eastex Environmental Laboratory, Inc. - Nacogdoches
1119 S. University Drive Nacogdoches, TX 75961
Phone: 936-569-8879 Fax: 936-569-8951
www.eastexlabs.com

TCEQ Laboratory ID: T104704316

Test Results must meet all accreditation / certification requirements unless stated otherwise.

Shaded Area for Laboratory Use Only

Relinquished By (Sampler): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Relinquished By (Counter, if applicable): [Signature]

Relinquished By (Counter): [Signature]

Chlorine Residual

Circle 'F' for Free, 'T' for Total, (mg/L)

2.3 T

1.9 T

2.1 T

2.3 T

2.3 T

2.5 T

2.1 T

0

0

0

0

0

0

0

0

0

0

0

0

0

0

0

Rejection Code (if applicable) - Please Resubmit

Test Method: SM 9223B

Chloride Present Absent Present Absent Present Absent Present

E. Coli Present Absent Present Absent Present Absent Present

Sample ID & Date of Original Sample (All Repeat, Replacement & Triggered Raw Samples)

314 Chapman Rd / Marshall

22 Warren Rd / Warren

75 May St / Newing Hill

1598 Busk Ave / Wells ISD

781 Busk Ave / Hodges

532 Forest Rd / Tradeau

105 S. 11th St / Horn

60370004

Lab Results

Chloride Present Absent Present Absent Present Absent Present

E. Coli Present Absent Present Absent Present Absent Present

Sample ID

NZL105701

NZL105702

NZL105703

NZL105704

NZL105705

NZL105706

NZL105707

NZL105708

Form Instructions: www.tceq.texas.gov/thinkingwater/microbial/watersec-total-coliform-rule
* Special and Contraction samples are NOT FOR COMPLIANCE
Lab Rejected Code (LR) - Document Reason:

SPECIAL FLUSHING FOR BOIL WATER NOTICE 12/23/2022 BOIL WATER NOTICE

CUSTOMER NAME	LOCATION	Flush Time	Date	Start Residual	Finish Residual
US 69 N. Traver	US 69 N	20 min	12/24/22	1.9	2.4
Yerbrugh	US 69 S	15 min	12/24/22	2.1	3.1
Puryear	8306 FM 1247	25 min	12/24/22	2.0	3.4
Rose Mary Moore	446 Homer Rd	20 min	12/24/22	1.5	2.9
Watten Shamess	38 Warner	15 min	12/24/22	2.0	3.2
Hicks Pasture	3846 C.R. 2631	30 min	12/24/22	1.3	3.1
Lisa Ford	1920 C.R. 2631	30 min	12/24/22	1.1	2.8
Bruce Spurgen	2336 Hwy 69 N	15 min	12/24/22	2.0	2.9
Wallace	Hwy 69 N	25 min	12/24/22	1.8	2.9
Carty Williams	258 4th St	10 min	12/24/22	2.1	3.3



Cancelled Notice

On **December 23, 2022**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All customers on the City of Wells Utility System,

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **December 29, 2022**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

City of Wells

From: City of Wells <no-reply@municipalimpact.com>
Sent: Thursday, December 29, 2022 5:08 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Rescind Notice

Date: Dec 29, 2022

Click the link for the full message [Boil Water Rescind Notice](#)

On Decwmbwr 23, 2022, the Texas Commission on Environmental Quality (TCEQ) required our public water system CITY OF WELLS ID# 0370004 to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing an interruption in service, water from our system must be boiled prior to consumption.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and/or bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of December 29, 2022.

If you have questions concerning this matter, you may contact Roy Shanks or Melanie Pounds at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call (512) 239-4691

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net>.