



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) January 16, 2024

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one of the following):**

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

**NONCOMMUNITY WATER SYSTEM (perform one of the following):**

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 01/16/2024 Phone: (936) 867-4615

Signature:  Date: 1/16/2024

Fax to (512) 239-3666 or mail a copy of this completed form, **AND** copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087



## Public Notice to Boil Water

**January 16, 2024**

Due to **WATER MAIN BREAK**, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect the following customers **ONLY** in the city limits of Wells:

66 May St, 78 May St, 103 May St, 116 May St, 119 May St, 53 S 2<sup>nd</sup> St,  
59 S 2<sup>nd</sup> St, 92 S 2<sup>nd</sup> St.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615

If a customer wishes to contact TCEQ, they may call 512-239-4691.

**\*\*This boil water notice will stay in effect until the operator determines that our system is running correctly. It may be determined that the boil water notice will be needed while the ground storage tank is being refabricated. A notice will be sent out in the same manner when the notice is canceled**

**Special Precautions Log**

Date 1/10/24

NO  YES

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Mayst/E2nd PSI 0 Initials CP

Location \_\_\_\_\_ PSI \_\_\_\_\_ Initials \_\_\_\_\_

Location \_\_\_\_\_ PSI \_\_\_\_\_ Initials \_\_\_\_\_

**Notes**

Location of event(s):

Curve at May St/E2nd

8 customers  
Locations of flushing and disinfectant residual results:

See flush log

Locations of bacteriological samples:

See lab report

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Yes

Option A

Circle Yes or No and Initial Each Answer

Option B

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

CP Initials CP Initials  
Yes  No   
BWN

1. Was the trench treated with calcium hypochlorite?

CP Initials CP Initials  
Yes  No   
BWN

2. Were couplings swabbed with sodium hypochlorite?

CP Initials CP Initials  
Yes  No   
BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

CP Initials CP Initials  
Yes  No   
If No, then skip No. 3, but see Note 1.

3.2 Can the main(s) be isolated?

CP Initials CP Initials  
Yes  No   
If No, then skip No. 3, but see Note 1.

3.3 Before slugging, review 4.7 of C651-05. Then list:

C12 Concentration \_\_\_\_\_ Contact Time \_\_\_\_\_ Initials \_\_\_\_\_

3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

CP Initials CP Initials  
Yes  No   
BWN

5. Were the disinfectant residuals restored to normal?

(List locations and results in notes section.)

CP Initials CP Initials  
Yes  No   
BWN

6. Were bacteriological samples taken?

CP Initials CP Initials  
Yes  No   
BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

MUS - Call Syst  
Method(s)

2. Is BWN notice attached?

Yes  No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

Yes  No

4. Though not required, were lines flushed (recommended)?

Yes  No

5. Were bacteriological samples taken?

Yes  No

(List locations and results in notes section.)

6. Was lab asked to expedite results (fax)?

Yes  No

7. Were bacteriologicals negative?

Yes  No

7.1 Was BWN left in effect and TCEQ contacted?

Yes  No

7.2 Was a BWN rescind notice issued?

Yes  No

7.2.1 Were lab results and rescind notice faxed to TCEQ?

Yes  No

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

**From:** City of Wells <no-reply@municipalimpact.com>  
**Sent:** Tuesday, January 16, 2024 5:04 PM  
**To:** cityofwells@consolidated.net  
**Subject:** Alert from City of Wells

**Importance:** High

## **Alert from City of Wells: Public Notice to Boil Water**

Date: Jan 16, 2024

- Please click the link to read the entire message.

January 16, 2024

Due to WATER MAIN BREAK, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect ONLY the following addresses in the city limits of Wells:

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To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615. If a customer wishes to contact TCEQ, they may call 512-239-4691.

\*\*This boil water notice will stay in effect until the operator determines that our system is running correctly. It may be determined that the boil water notice will be needed while the ground storage tank is being refabricated. A notice will be sent out in the same manner when the notice is canceled.

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To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .



# TCEQ Microbial Reporting Form (TCEQ-10525)

Form instructions: [www.tceq.texas.gov/drinkingwater/microbial/revise-total-coliform-rule](http://www.tceq.texas.gov/drinkingwater/microbial/revise-total-coliform-rule)  
 Water System Identification & Sample Collection Information (Please print or type the information)

Public Water System ID: TX 0370004  
 (Must be 7 digits, include all zeros)

Public Water System Name: City of Wells

Name: City of Wells

Address: PO Box 20

City: Wells

State: TX

Zip Code: 75976

Phone #: 936-867-4615

PWS Email: cityofwells@consolidated.net

\* SAMPLES MARKED AS SPECIAL OR CONSTRUCTION CANNOT BE USED AS ROUTINE OR REPEAT SAMPLES

Sample Identification/Location	Sample Type (one)				Collected		Chlorine Residual	Original Sample Info: Sample ID and Date of Collection (Repeat, TSM Raw Well, Replacement)	
	Routine (Distribution)	Repeat	Raw Well	Special	Construction	Date (MM/DD/YY)			Time Military Time (HHMM)
60370004D			X			11/17/24	09:38	0	
666 May St.			X			11/17/24	11:39	3.8	
535 2nd St.			X			11/17/24	11:15	3.8	
264 Busk Ave			X			11/17/24	10:59	3.5	
781 Busk Ave / Hodges	X					11/17/24	10:43	3.5	
1095 Lillian St. / Hahn	X					11/17/24	10:25	3.9	

I acknowledge that samples were handled appropriately and all information is accurate. Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10)

Sampler Name (Print): Roy Shanks  
 Sampler Email: cityofwells@consolidated.net  
 Relinquished By Sampler: *Roy Shanks*  
 Relinquished By Courier: *J. Crawford*

Sampler Signature: *Roy Shanks*  
 Date and Time: 11/17/24 1:00 PM  
 Received By Courier (if applicable):  
 Date and Time: 11/17/24 1:00

Sampler Phone #: (936) 229-6700  
 Operator License # (if applicable):  
 Date and Time: *11/17/24 1:00*

Eastex Environmental Laboratory, Inc. - Nacogdoches  
 1119 S University Dr  
 Nacogoches, TX 75961  
 Phone: (936) 569-8879  
 Email: eehnac@sbcglobal.net  
 TCEQ Laboratory ID: T104704316

Sample Used?  Yes  No  
 Actual Temp: 22.9  
 Corrected Temp: 22.9  
 Lab Comments: 022

Incubation Date and Time: 01/17/24 1500  
 Analyst: RSD  
 End Date and Time: 01/18/24 0905  
 Analyst: RSD

Lab Rejected Code (LR) - Document Reason:

Laboratory Approval: *Roy Shanks*  
 Reported to PWS By: *Roy Shanks*  
 Date: 01/18/24 Time: 0907  
 Date: 01/18/24 Time: 0907

Test Method: SM 9223 B

Rejection Code (if applicable) - Please Recollect	Chlorine Check			Total Coliform			E. coli			Laboratory Sample ID Number
	Absent	Present	Chlorine Check	Absent	Present	Total Coliform	Absent	Present	E. coli	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 01
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 02
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 03
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 04
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 05
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N4A1114 06
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
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	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Analysis Results meet all accreditation requirements unless stated otherwise.



# Cancelled Notice

On **January 16, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that **due to a broken water main, causing a drop in the water pressure below 0 PSI**, causing a interruption in service, water from our system must be boiled prior to consumption.

**Location:** This boil water notice will affect the following customers **ONLY** in the city limits of Wells:

66 May St, 78 May St, 103 May St, 116 May St, 119 May St, 53 S 2<sup>nd</sup> St,  
59 S 2<sup>nd</sup> St, 92 S 2<sup>nd</sup> St.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **January 18, 2024**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

**If a customer wishes to contact the TCEQ, they may call. (512) 239-4691**



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**If a customer wishes to contact TCEQ, they may call. (512) 239-4691**



**From:** City of Wells <no-reply@municipalimpact.com>  
**Sent:** Thursday, January 18, 2024 10:02 AM  
**To:** cityofwells@consolidated.net  
**Subject:** Alert from City of Wells

**Importance:** High

## Alert from City of Wells: Boil Water Notice Canceled

Date: Jan 18, 2024

On **January 16, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that **due to a broken water main, causing a drop in the water pressure below 0 PSI**, causing an interruption in service, water from our system must be boiled prior to consumption.

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