

**CITY OF WELLS
RULES & REGULATION
UPDATES**



PUBLIC NOTICE

Effective March 1, 2021, the rules and regulations for base rate utility customers have changed.

Vacant properties will no longer be charged a sewer rate with zero (0) usage on the account. The water rate and a trash rate will be charged if trash service was requested.

If the monthly meter reading shows any usage, a sewer rate will be added during that month's billing cycle.

A vacant property account currently paying for trash service can contact city hall to stop trash service. The trash cart will be removed from the property, and the \$17.44 monthly charge will be removed from the base rate billing.

Once the property becomes occupied, the sewer rate and trash rate will be activated on the account, and a customer account will need to be set up at city hall.

Please contact city hall if you have any questions. (936) 867-4615