


The City of Wells would like to thank each customer for helping each other during the February snowstorm. We received some freezing temperatures, but everyone handled it like professionals.

To help each customer, the Wells City Council has elected to bill each customer their average usage for all water usage in February and elected to waive the 10% late fee for the January bills.

**CITY OF WELLS
RULES & REGULATION**



**PUBLIC
NOTICE**

We also need your help to make our next emergency event run smoothly.

1. Each customer should be subscribed to our mass text/email system; this requires a cell phone or an email address. If you do not have a cell phone or email, ask a close family member to sign up for you; this way, you are alerted to what is happening with your service. You only have to sign up once and sign up again if your contact information changes. Visit <https://cityofwells.us/subscribe> or call city hall and have them sign you up.
2. Each metered property owner must have a personal working shut-off on the water service line between the dwelling and water meter.
Effective March 1, 2021, when a request is made to turn off a meter due to a leak or weather conditions, the city employee will not turn the meter on until a working shut-off is installed. Test your shut-off today to make sure it is in working order, and if you do not have a personal shut off install one as soon as possible.

**Water meters are the City of Wells property and are not to be turned on or off by anyone other than a city employee.
3. Correct 911 Addressing is required for all dwellings inside the city limits of Wells. In 2020 the City of Wells mailed 911 address letters to every property owner. We still have many dwellings that do not have 911 address numbers visible on their homes or have the wrong 911 address posted. If you have taken care of this, "Thank you." If you have not taken care of posting your 911 address, please do so today. Our Police, Fire, and EMS workers can't find you if your 911 address isn't posted correctly.

3/1/2021

THE CITY BETWEEN TWO RIVERS

**Tony McKnight, Mayor ~ Robert Kalka, Mayor Pro-Tem ~ Billie Petty, Councilmember
Eva Alexander, Councilmember ~ Gordon Cole, Councilmember Clint Smith, Councilmember**