



## Texas Commission on Environmental Quality

## CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLSPWS ID: 0370004 Date of violation(s) or **situation(s)** March 7, 2024

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one of the following):**

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

**NONCOMMUNITY WATER SYSTEM (perform one of the following):**

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: SuperintendentDate of Delivery to Customers: 03/07/2024 Phone: (936) 867-4615Signature:  Date: \_\_\_\_\_

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

**Special Precautions Log**

3/1/2024  
Date

No

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Wright Patman	0	PSI	CP	Initials
Location				
Location		PSI		Initials
Location		PSI		Initials

**Notes**

Location of event(s):

Wright Patman Rd

Locations of flushing and disinfectant residual results:

See flush log

Locations of bacteriological samples:

See labs

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Option A

Option B

Yes

Circle Yes or No and Initial Each Answer

*CP*  
Operator Signature

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

*CP* Yes *CP* No  
Initials BWN

1. Was the trench treated with calcium hypochlorite?

*CP* Yes *CP* No  
Initials BWN

2. Were couplings swabbed with sodium hypochlorite?

*CP* Yes *CP* No  
Initials BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

*CP* Yes *CP* No  
Initials BWN

3.2 Can the main(s) be isolated?

*CP* Yes *CP* No  
Initials BWN

3.3 Before slugging, review 4.7 of C651-05. Then list:

Cl2 Concentration Contact Time Initials  
3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

*CP* Yes *CP* No  
Initials BWN

5. Were the disinfectant residuals restored to normal? (List locations and results in notes section.)

*CP* Yes *CP* No  
Initials BWN

6. Were bacteriological samples taken?

*CP* Yes *CP* No  
Initials BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

*CP* Call System  
Method(s)

2. Is BWN notice attached?

*CP* Yes *CP* No  
Initials

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

*CP* Yes *CP* No  
Initials

4. Though not required, were lines flushed (recommended)?

*CP* Yes *CP* No  
Initials

5. Were bacteriological samples taken? (List locations and results in notes section.)

*CP* Yes *CP* No  
Initials

6. Was lab asked to expedite results (fax)?

*CP* Yes *CP* No  
Initials

7. Were bacteriologicals negative?

*CP* Yes *CP* No

7.1 Was BWN left in effect and TCEQ contacted?

*CP* Yes *CP* No  
Initials

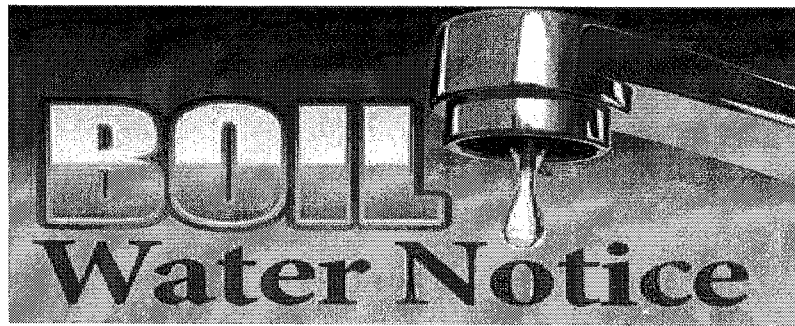
7.2 Was a BWN rescind notice issued?

*CP* Yes *CP* No  
Initials

7.2.1 Were lab results and rescind notice faxed to TCEQ?

*CP* Yes *CP* No  
Initials

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>



MARCH 7, 2024

Due to a broken water main causing a drop in the water pressure below 0 PSI, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS

ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures affected by this water line break are listed:

**All customers living on Wright Patman Dr, and 10 customers living from the intersection of Greenville Rd and Warner Rd (aka County Road 2626).**

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks (936) 212-3220 or City Hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

## Alert History

You sent 855 SMS alerts in March 2024.

Posted Timestamp	Finished Timestamp	SMS message	SMS Count	Email Count
03/13/2024 8:53 am	03/13/2024 8:55 am	03-13-2024 City of Wells: Please reply "STOP" to unsubscribe.	2	0
03/13/2024 8:53 am	03/13/2024 8:55 am	03-13-2024 City of Wells - Boil Water Notice Canceled: On March 7, 2024, the Texas Commission on Environmental Quality (TCEQ) re... More Info: <a href="https://mu1.co/CQWBL">https://mu1.co/CQWBL</a>	422	276
03/07/2024 4:11 pm	03/07/2024 4:13 pm	03-07-2024 City of Wells: Please reply "STOP" to unsubscribe.	11	0
03/07/2024 4:11 pm	03/07/2024 4:13 pm	03-07-2024 City of Wells - Boil Water Notice Wright Patman & Part of CR 2626 (Warner Rd): Click the link for more information: ... More Info: <a href="https://mu1.co/FTKLT">https://mu1.co/FTKLT</a>	420	275



# TCEQ Microbial Reporting Form (TCEQ-10525)

Form Instructions: [www.tceq.texas.gov/drinkingwater/microbiol/revised-total-colliform-ntile](http://www.tceq.texas.gov/drinkingwater/microbiol/revised-total-colliform-ntile)  
 Water System Identification & Sample Collection Information (Please print or type the information)

Public Water System ID: TX 0370004  
 Public Water System Name: City of Wells

Name: City of Wells  
 Address: PO Box 20  
 City: Wells State: TX Zip Code: 75976  
 PWS Email: cityofwells@consolidated.net

\* SAMPLES MARKED AS SPECIAL OR CONSTRUCTION CANNOT BE USED AS ROUTINE OR REPEAT SAMPLES

Sample Identification/Location	Sample Type (one)			Collected		Chlorine Residual	Original Sample Info: Sample ID and Date of Collection (Repeat TSM Row Well Replacement)
	Routine Distribution	Raw Well	Special Construction	Date (MM/DD/YY)	Time (HH:MM)		
6307004C		X		8/8/24	10:00		
37 Wright Partner		X		8/8/24	10:42	2.9	
59 Wright Partner		X		3/8/24	10:49	3.0	

I acknowledge that samples were handled appropriately and all information is accurate. Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10)

Sampler Name (Print): Roy Shanks Carl Pennington  
 Sampler Email: cityofwells@consolidated.net  
 Date and Time: 3/8/24 10:53  
 Date and Time: 3/8/24 11:26  
 Signature: Roy Shanks Carl Pennington

Eastex Environmental Laboratory, Inc - Nacogdoches  
 1119 S University Dr  
 Nacogdoches, TX 75961  
 Phone: (936) 569-8879  
 Email: eehrac@sboglobal.net

Temperature (°C)  
 Actual Temp: 24.8  
 Connected Temp: 24.8  
 Lab Comments: 022

Incubation Date and Time  
 Start Date and Time: 030824 1400  
 End Date and Time: 030924 0845  
 Analyst: PJJ  
 Analyst: PJJ

Lab Rejection Code (L.R.) - Document Reason:  
 Date: 03/3/24 Time: 08:50  
 Date: 03/3/24 Time: 08:50

Reported to PWS By: [Signature]

Rejection Code (if applicable) - Please Recollect	Chlorine Check Present	Chlorine Check Absent	Total Coliform Present	Total Coliform Absent	E. coli Present	E. coli Absent	Laboratory Sample ID Number
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	NHLC076101
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	N4C076102
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	N4C076103

Test Method: SM 9223B  
 Analyze: Results meet all accreditation requirements unless stated otherwise.

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## Alert from City of Wells

1 message

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**City of Wells** <no-reply@municipalimpact.com>  
Reply-To: City of Wells <cityofwells@consolidated.net>  
To: ometwilight2005@gmail.com

Thu, Mar 7, 2024 at 4:12 PM

## Alert from City of Wells: Boil Water Notice Wright Patman & Part of CR 2626 (Warner Rd)

Date: Mar 07, 2024

Click the link for more information:

Due to a broken water main causing a drop in the water pressure below 0 PSI, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures affected by this water line break are listed: **All customers living on Wright Patman Dr and 10 customers living from the intersection of Greenville Rd and Warner Rd (aka County Road 2626) North to the cemetery.**

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

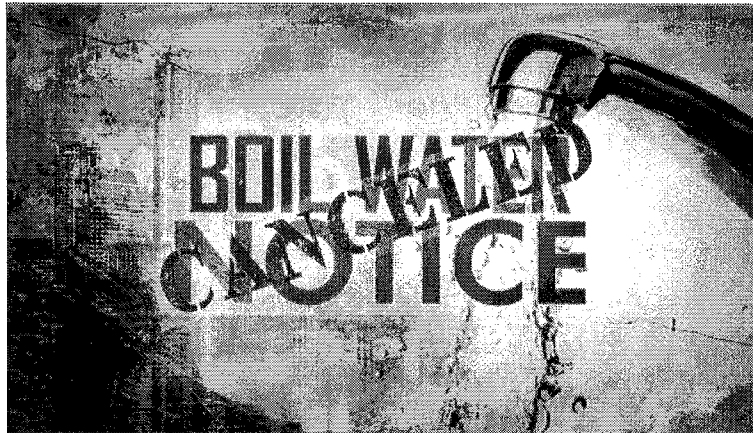
When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

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To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=7541&e=ometwilight2005@gmail.com> .



On **March 7, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to a water main repair, water from our system must be boiled prior to consumption.

**Location: All customers living on Wright Patman Dr, and 10 customers living from the intersection of Greenville Rd and Warner Rd (aka County Road 2626) North to the cemetery.**

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **March 13, 2024**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

**If a customer wishes to contact the TCEQ, they may call. (512) 239-4691**



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**Alert from City of Wells**

1 message

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**City of Wells** <no-reply@municipalimpact.com>  
Reply-To: City of Wells <cityofwells@consolidated.net>  
To: ometwilight2005@gmail.com

Wed, Mar 13, 2024 at 8:54 AM

**Alert from City of Wells: Boil Water Notice Canceled**

Date: Mar 13, 2024

On **March 7, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: **All customers living on Wright Patman Dr, and 10 customers living from the intersection of Greenville Rd and Warner Rd (aka County Road 2626) North to the cemetery.**

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **March 13, 2024**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City Hall at (936) 867-4615.

If a customer wishes to contact TCEQ, they may call. (512) 239-4691

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