

We need your help to make our next emergency event run smoothly. IF you have already taken care of these items, we would like to thank you.

- 1. Please subscribe to our mass text/email system; this requires a cell phone or an email address. You only have to sign up once by visit <u>https://cityofwells.us/subscribe</u>. This will let them know of any emergency going on with the city utilities and weather emergencies.
- Over the remainder of this year, we will need meter shut-off valves and valve boxes installed between the meter and dwelling at each of your rental properties. This will allow you to turn off your meter for maintenance purposes and your tenets to turn off their water when needed.
 Effective March 1, 2021, when a request is made to turn off a meter due to a leak or weather conditions, the city employee will not turn the meter on until a working shut-off is installed. Water meters are the City of Wells property; they are not to be turned on or off by anyone other than a city employee.
- Correct 911 Addressing is required for all dwellings inside the city limits of Wells. Each rental property that you have will need to have the correct 911 Address number visible. This number may be different than your utility service address; I have listed the correct 911 Addresses to be displayed on the back of this notice. Our Police, Fire, and EMS workers can't find locations if your 911 address isn't posted correctly.
- 4. Please have your maintenance employee check for gray water leaks at your property. Gray water comes from washing machines, sinks, and bathtubs. TCEQ (Texas Commission of Environmental Quality) changed its rules for gray water. It can no longer run onto the ground; it must go through the sewer system.

We do not think that your rental properties have this problem. Still, it's good to check and make sure a tenant hasn't rerouted a washing machine hooked up or if there is a broken cleanout behind one of your rental properties.

Thank you for your help with these matters. If you have any questions, please contact city hall (936) 867-4615.

Tony McKnight Mayor

4/1/2021

THE CITY BETWEEN TWO RIVERS

Tony McKnight, Mayor ~ Robert Kalka, Mayor Pro-Tem ~ Billie Petty, Councilmember Eva Alexander, Councilmember ~ Gordon Cole, Councilmember Clint Smith, Councilmember