



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLSPWS ID: 0370004 Date of violation(s) or situation(s) April 7, 2023

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: SuperintendentDate of Delivery to Customers: 04/07/2023 Phone: (936) 867-4615Signature:  Date: 4/7/23

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

TRANSACTION REPORT

APR/14/2023/FRI 04:26 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM. TIME	PAGE	TYPE/NOTE	FILE
001	APR/14	04:23PM	15122393666	0:02:53	11	MEMORY OK	ECM 3902

PWS 0030092 CO 2023/04/07 BWN



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NONCOMMUNITY WATER SYSTEM (perform one of the following):

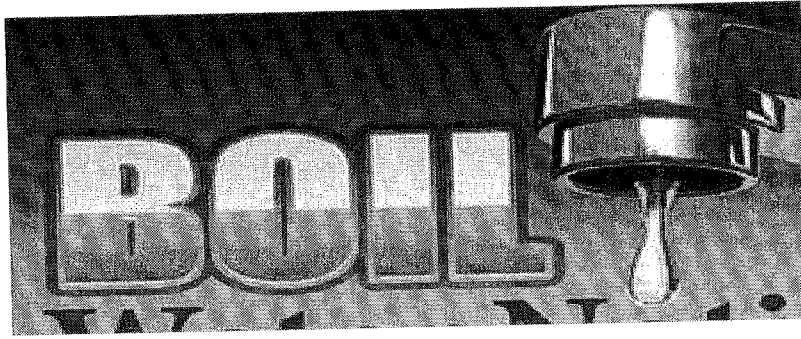
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Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 04/07/2023 Phone: (936) 867-4615

Signature: *Carl Pennington* Date: 4/7/23



Public Notice to Boil Water

April 7, 2023

Due to A WATER VALVE BREAK ON THE MAIN LINE, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures effective by this water line break are listed below:

**All Customers on the City of Wells Utility System that live on the following city streets.
The East side of the City (Wells ISD side of Highway 69)**

E 1st St., E 2nd St., E 3rd St., E 4th St., E 6th St., E 7th St., Bonita St, May St., Warner Rd (aka County Road 2626), County Road 2631 and County Road 2632, E Greenville Rd, E Oldham, Wright Patman Dr, Rusk Ave (Highway 69) from the Library to the Dolalr General.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

Special Precautions Log

Date 4/7/2023

No

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Elgin St 0 CP
Location PSI Initials

Location PSI Initials

Location PSI Initials

Notes

Location of event(s):
Elgin St at
Ball field
Locations of flushing and disinfectant residual results:
See flush log

Locations of bacteriological samples:
See lab sheet

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Yes

Option A

Circle Yes or No and Initial Each Answer

Option B

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

CP Yes No
Initials BWN

1. Was the trench treated with calcium hypochlorite?

CP Yes No
Initials BWN

2. Were couplings swabbed with sodium hypochlorite?

CP Yes No
Initials BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

CP Yes No
Initials BWN

3.2 Can the main(s) be isolated?

CP Yes No
Initials BWN

3.3 Before slugging, review 4.7 of C651-05. Then list:

CP Contact Time Initials
Initials

4. Were the main(s) flushed until water was clear?

CP Yes No
Initials BWN

5. Were the disinfectant residuals restored to normal? (List locations and results in notes section.)

CP Yes No
Initials BWN

6. Were bacteriological samples taken?

CP Yes No
Initials BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

Mass Call
Method(s)

2. Is BWN notice attached? Yes No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ? Yes No

4. Though not required, were lines flushed (recommended)? Yes No

5. Were bacteriological samples taken? (List locations and results in notes section.) Yes No

6. Was lab asked to expedite results (fax)? Yes No

7. Were bacteriologicals negative? Yes No

7.1 Was BWN left in effect and TCEQ contacted? Yes No

7.2 Was a BWN rescind notice issued? Yes No

7.2.1 Were lab results and rescind notice faxed to TCEQ? Yes No

For further instructions and forms, see:
<http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

cityofwells@consolidated.net

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, April 7, 2023 8:54 AM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Service outage CR 2631

Date: Apr 07, 2023

We have a broken valve preventing water supply to CR 2631. We apologize for any inconvenience this may cause; our utility workers are on-site to fix the break.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

cityofwells@consolidated.net

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, April 7, 2023 9:06 AM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Update- Service outage CR 2631

Date: Apr 07, 2023

We have a broken valve preventing water supply to CR 2631.

We will need to block E 6th street (beside the school) to make the repairs.

We apologize for any inconvenience this may cause; our utility workers are on-site to fix the break.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, April 7, 2023 2:40 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Water Service interruption

Date: Apr 07, 2023

Water for the East side of the city is currently off to repair a major leak on E 6th Street. Once the leak is fixed the boil water will be reissued for the East side of the City (Wells ISD side of Highway 69)

E 1st St., E 2nd St., E 3rd St., E 4th St., E 6th St., E 7th St., Bonita St, May St., Warner Rd, County Road 2631 and County Road 2632, E Greenville, E Oldham, Wright Patman Dr, Rusk Ave (Hwy 69) from the library to the Dollar General.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, April 7, 2023 5:32 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Reissue of Public Notice to Boil Water

Date: Apr 07, 2023

Click the link for a complete list of affected areas.

April 5, 2023

Due to A WATER MAIN BREAK, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures effective by this water line break are listed below: All Customers on the City of Wells Utility System that live on the following city streets. The East side of the City (Wells ISD side of Highway 69)

E 1st St., E 2nd St., E 3rd St., E 4th St., E 6th St., E 7th St., Bonita St, May St., Warner Rd, County Road 2631 and County Road 2632, E Oldham, Wright Patman Dr.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

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SPECIAL FLUSHING FOR BOIL WATER NOTICE

BOIL WATER NOTICE

CUSTOMER NAME	LOCATION	Flush Time	Date	Start Residual	Finish Residual
Hayden Ford	1920 OR 2631	1 hour	4/10/23	1.5	2.5
Ross Hicks Pasture	3846 OR 2631	18 min	4/10/23	2.0	3.0
G Ann Carmichael	38 Warner	20 min	4/10/23	1.8	3.0
Highway N FV	2712 N US Hwy 69	25 min	4/10/23	1.6	3.0
Hydrant Wright Patman	37 Wright Patman	20	4/10/23	2.0	3.1



Cancelled Notice

On **April 7, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All Customers on the City of Wells Utility System that live on the following city streets. The East side of the City (Wells ISD side of Highway 69)

E 1st St., E 2nd St., E 3rd St., E 4th St., E 6th St., E 7th St., Bonita St, May St., Warner Rd, County Road 2631 and County Road 2632.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **April 11, 2023**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

From: City of Wells <no-reply@municipalimpact.com>
Sent: Tuesday, April 11, 2023 12:52 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice Canceled

Date: Apr 11, 2023

On **April 7, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

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Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **April 11, 2023**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

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