



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) May 2, 2023

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

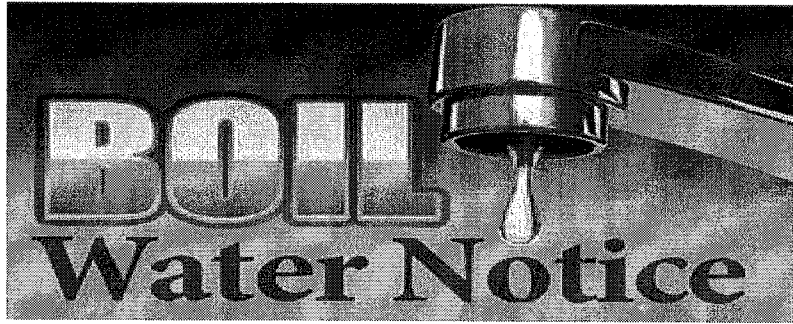
"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 05/02/2023 Phone: (936) 867-4615

Signature: Date: 5/2/2023

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087



Public Notice to Boil Water

May 2, 2023

Due to A WATER VALVE BREAK ON THE MAIN LINE, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

The only structures effective by this water line break are listed below:

All Customers on the City of Wells Utility System that live on the following city streets.

E 6th St., E 7th St., Bonita St, County Road 2631, and County Road 2632.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

Special Precautions Log

Date 5/21/2023

NO

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

37. E 6th St	PSI	Initials
Location	PSI	Initials
Location	PSI	Initials
Location	PSI	Initials

Notes

Location of event(s):

Wells 1SD

37 E 6th St

Locations of flushing and disinfectant residual results:

See flush log

Locations of bacteriological samples:

See Lab Sheet

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Option A

Option B

Yes

Circle Yes or No and Initial Each Answer

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

CP Initials Yes No BWN

1. Was the trench treated with calcium hypochlorite?

CP Initials Yes No BWN

2. Were couplings swabbed with sodium hypochlorite?

CP Initials Yes No BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

CP Initials Yes No, then skip No. 3, but see Note 1.

3.2 Can the main(s) be isolated?

CP Initials Yes No, then skip No. 3, but see Note 1.

3.3 Before slugging, review 4.7 of C651-05. Then list:

NA Concentration NA Contact Time CP Initials

3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

CP Initials Yes No BWN

5. Were the disinfectant residuals restored to normal?

(List locations and results in notes section.)

CP Initials Yes No BWN

6. Were bacteriological samples taken?

CP Initials Yes No BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

Call System Method(s) CP Initials

2. Is BWN notice attached?

Yes No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

Yes No

4. Though not required, were lines flushed (recommended)?

Yes No

5. Were bacteriological samples taken? (List locations and results in notes section.)

Yes No

6. Was lab asked to expedite results (fax)?

Yes No

7. Were bacteriologicals negative?

Yes No

7.1 Was BWN left in effect and TCEQ contacted?

Yes No

7.2 Was a BWN rescind notice issued?

Yes No

7.2.1 Were lab results and rescind notice faxed to TCEQ?

Yes No

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

CP Initials CP Initials Operator Signature

From: texas811locates@texas811.org
Sent: Tuesday, May 2, 2023 3:32 PM
To: cityofwells@consolidated.net
Subject: Locate Message

To update or view a map of the dig location click [here](#) to go to the Texas811 Portal Site.

Texas811 Locate Request

Ticket Number:	2362252223	Old Ticket:	
Source:	Portal Ticket	Hours Notice:	0
Type:	Emergency	Taken Date:	5/2/2023 3:31:39 PM
Seq Num:	1		

Company Information

Excavator:	CITY OF WELLS	Type:	Excavator
Address:	PO BOX 20	Contact:	Roy Shanks
City, St, Zip:	WELLS, TX 75976	Contact Phone:	(936) 229-6700
Phone:	(936) 212-3220	Caller:	John Collins
Fax:		Caller Phone:	(936) 867-4615
Callback:	(936) 635-6476		
Caller Email:	cityofwells@consolidated.net		
Contact Email:	cityofwells@consolidated.net		

Work Information

State:	TX	Work Date:	5/2/2023 3:30:00 PM
County:	CHEROKEE	Work Zip Code:	75976
City:	WELLS		
Work Done For:	CITY OF WELLS	Duration:	1 DAY
Address:	37 E 6TH ST	Deeper Than 16in:	No
Intersection:	BONITA ST	Explosives:	No
Nature of Work:	Emer Repair-Main Water Line	White Lined:	No
Map Book:		Excavation Depth:	
Excavation Length:		Directional Boring:	No
Equipment Type:	Backhoe		

Excavator Supplied GPS

Driving Directions to Work Site

TURN OFF OF RUSK AVE (AKA HIGHWAY 69) ONTO E 6TH ST. AT THE 4 WAY STOP SIGNS THE AREA WILL BE ON THE LEFT AT THE WELLS ISD GATE

Work Site Locate Instructions

AREA MARKED IN BLUE PAINT

Additional Information

Emergency - Crew status unknown, Customer service unknown, Water is visible, GOOGLE MAPS:
<https://goo.gl/maps/zPMazkUQSL7CNCE69> GOOGLE MAPS IS SHOWING W 6TH STREET BUT THE LEAK IS ON E 6TH ST

Interactive Ticket Link

<https://portal.texas811.org/#/ticket/2362252223>

Excavator Requested Positive Response Method

Members

<u>Code</u>	<u>Name</u>
LK2	Oncor Electric Distribution
LTO	City of Alto
LUF	Consolidated Communications
ONEOKNGL	Oneok Ngl Pipelines

Please be advised that water, slurry, sewage, service lines and privately owned facilities in the area of the proposed excavation may not be located even after contacting the 811 Center. If your facility is not listed or marked by the utility company you will need to contact the company directly or get private locates by an authorized party.

Work Location Bounding Box

Latitude:	31.487351	Longitude:	-94.938443
Second Latitude:	31.488971	Second Longitude:	-94.93618

In the future you can submit your tickets quick and easy online at the [Texas811 Portal Site](#).

Call 811 to report all damages.

Under Railroad Commission Damage Prevention rules, Texas Administrative Code, Chapter 18, Title 16, Part 1, Rule 18.1, this locate request expires after 14 working days. Call 911 to report any pipeline excavation damage resulting in release of product. Submit electronic Pipeline Damage Report to TX RRC within 30-days.

Please visit <https://www.texas811.org/additional-resources> for more information about Texas one-call laws.

From: City of Wells <no-reply@municipalimpact.com>
Sent: Tuesday, May 2, 2023 5:15 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice

Date: May 02, 2023

Due to A WATER VALVE BREAK ON THE MAIN LINE, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

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If you have questions concerning this matter, you may contact Operator: Roy Shanks or City hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

Boil Water Roy Shanks 936-229-6700

TCEQ Microbial Reporting Form

TCEQ Form 1625
08/2017

Water System Identification & Sample Collection Information (Please type or use block print)

Public Water System ID: TX 0370004

Public Water System Name: City of Wells
County: Cherokee

Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615 Other Contact:

Sampler Name (Print): Roy Shanks

Operator License #: [Signature] Owner Operator Other:

Signature: [Signature]

Public Water System ID: TX 0370004

Water System Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615 Other Contact:

Sampler Name (Print): Roy Shanks

Operator License #: [Signature] Owner Operator Other:

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Water System Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615 Other Contact:

Sampler Name (Print): Roy Shanks

Operator License #: [Signature] Owner Operator Other:

Signature: [Signature]

Public Water System ID: TX 0370004

Water System Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615 Other Contact:

Eastex Environmental Laboratory, Inc. - Nacogdoches
1119 S. University Drive Nacogdoches, TX 75961
Phone: 936-569-8879 Fax: 936-569-8951
www.eastexlabs.com

EASTEX
Environmental Labs Inc.

TCEQ Laboratory ID: T104704316

Test Results must meet all accreditation/verification requirements unless stated otherwise.

SHADED AREA FOR LABORATORY USE ONLY

Relinquished By (Sampler): [Signature] Date/Time: 5/3/23 = 10:05 AM

Relinquished By (Counter): [Signature] Date/Time: [Blank]

Relinquished By (Lab): [Signature] Date/Time: [Blank]

Temperature: 24.4 °C

Corrected Temp: 24.4 °C

Received By (Lab): J. Campbell Date/Time: 5.3.23 10:05

Lab Comments: [Blank]

Tested By: ROD Date: 5-3-23 Date: 5-4-23 Time: 09:25

Laboratory Approval: [Signature] Date: 5-4-23 Time: 09:25

Report to Client By: [Signature] Date: 5-4-23 Time: 09:25

Chlorine Residual: [Blank]

Rejection Code (if applicable): [Blank]

Test Method: SM 9223B

Chlorine Present Absent Present Absent Present Absent Present

Total Coliform Present Absent Present Absent Present Absent Present

E. Coli Present Absent Present Absent Present Absent Present

Laboratory Sample ID Number: N3E045701

N3E045702

N3E045703

N3E045704

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)

Sample ID: 60370004D Date: 5/3/23 Time: 9:15 AM

Sample ID: 177 L.R. 2632/6' down Date: 5/3/23 Time: 9:30 AM

Sample ID: 188 Rusx Ave Jewells ISD Date: 5/3/23 Time: 9:16 AM

Sample ID: 113 E 6th St. Jewells Chapel Baptist Date: 5/3/23 Time: 9:25 AM

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

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[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

[Blank]

cityofwells@consolidated.net

From: City of Wells <no-reply@municipalimpact.com>
Sent: Thursday, May 4, 2023 9:49 AM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice Canceled

Date: May 04, 2023

On **May 2, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All Customers on the City of Wells Utility System that live on the following city streets.

E 6th St., E 7th St., Bonita St, County Road 2631, and County Road 2632.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **May 4, 2023**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

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Cancelled Notice

On **May 2, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to the elevated tank freezing causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All Customers on the City of Wells Utility System that live on the following city streets.

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If a customer wishes to contact the TCEQ, they may call. (512) 239-4691