

-faxed 4/23 faxed 8/8

Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PW	/S) name:	CITY OF WELLS	
PWS ID: 0370004	Date of violation(s) or sit	tuation(s) June 23, 20)23
Type of Total Coliform R	ule Ground Water Rule v	iolation(s) or situation	. :
condition requ	otice (BWN) due to: loss uiring a BWN (includes R hnique violation (Ground	Rescind Notice)	
30 TAC 290.46(q)(1) requ consumers served by the s	nires that your PWS make system by appropriate me	e an adequate, good-fai thods (check all below	ith effort to reach all that apply):
COMMUNITY WATER	R SYSTEM (perform on	e of the following):	
the area surrous Publish BWN Deliver BWN	y of the Boil Water Notice unding the public water spin local newspaper directly to each customer conspicuous places within	ystem r via mass call system	vision stations serving
NONCOMMUNITY WA	ATER SYSTEM (perfor	m one of the followin	g):
Deliver BWN oPost BWN in p	directly to customers, or bublic places within the ar	rea served by the syste.	m
"I certify under penalty of direction or supervision in properly gather and evaluates persons who manage the sinformation, the information and complete. I am aware including the possibility of	accordance with a systemate the information submit ystem, or those persons don submitted is, to the best that there are significant	n designed to assure the tted. Based on my inquirectly responsible for st of my knowledge and penalties for submitting	nat qualified personnel quiry of the person or gathering the ad belief, true, accurate ag false information,
Certified by: (print nam	e): Carl Pennington/Ro	oy Shanks Title: Sur	oerintendent
Date of Delivery to Custo Signature: <u>Cawlfl</u>	omers: <u>06/23/2023</u>	Phone: <u>(9</u> Date: (<i>Q</i>	136) 867-4615 123 23
Fax to (512) 239-3666 or Notices given to your cus Attn: Public Notice. P. C Revised 01/18/2012	stomers to: TCEQ – Pul	pleted form, <u>AND</u> cop blic Drinking Water S	pies of the Public Section MC – 155,

44 days BW



affected by the event (such as highest elevation): If no, record the PSI at the worst case location(s)

RS Initials	Initials
	<u>8</u>
Location Location	Location

Initials S Location

Materplant

Locations of flushing and disinfectant residual results:

See Plush log

Locations of bacteriological samples:

See labs

notice, and other applicable documentation. Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind

Note 1: If a line break area was contaminated does not utilize slug chlorination, then a BWN (e.g. sewer main break near it), and system should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

S.

Circle Yes or No and Initial Each Answer A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

BWN

1. Was the trench treated with calcium hypochlorite?

Initials

2. Were couplings swabbed with sodium hypochlorite?

E

3. If slug chlorination is planned, where practical, then:

If No, then skip No. 3, but see Note 1. 3.1 Can service connections be shut off? Initials

If No, then skip No. 3, but see Note 1. 3.2 Can the main(s) be isolated? Initials

3.3 Before slugging, review 4.7 of C651-05. Then list:

regarding disposal of heavily chlorinated water. Initials 3.4 If slugged, then see Appendix C of C651-05 Contact Time Cl2 Concentration

4. Were the main(s) flushed until water was clear?

5. Were the disinfectant residuals restored to normal? BWIN

(List locations and results in notes section.) BWN BWN 6. Were bacteriological samples taken? 2 Z es E Initials

customers in the area where the loss of pressure B. Issue a Boil Water Notice (BWN) to the

Option B

Option

Examples: Door Hanger, Radio, TV, Signs, Call System 1. List BWN method of delivery? occurred.

(Yes) No 2. Is BWN notice attached?

Method(s) (

Initials

Delivery & BWN faxed to TCEQ? 3. Was Certificate of Public

Initials

2 E

Though not required, Yes No were lines flushed (recommended)? 4. Though not required,

(List locations and results in notes section.) (Yes) 5. Were bacteriological samples taken?

Zes No expedite results (fax)? 6. Was lab asked to

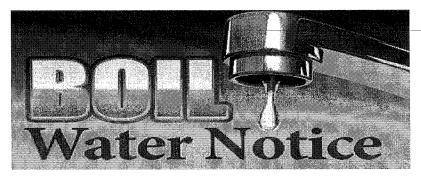
Initials

Yes No 7. Were bacteriologicals negative? 7.1 Was BWN left in

hitials

Ze So No / No effect and TCEQ contacted? Zes (notice faxed to TCEQ? rescind notice issued? results and rescind 7,2.1 Were lab → 7.2 Was a BWN

http://www.tceq.texas.gov/drinkingwater/microbial/ For further instructions and forms, see: notices/boilwater.html



Public Notice to Boil Water

June 23, 2023

Due to INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect the following streets in the city limits of Wells:

All customers on the City of Wells water system.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615

If a customer wishes to contact TCEQ, they may call 512-239-4691.

**This boil water notice will stay in effect until the operator determines that our system is running correctly. It may be determined that the boil water notice will be needed while the ground storage tank is being refabricated. A notice will be sent out in the same manner when the notice is canceled.

From:

City of Wells <no-reply@municipalimpact.com>

Sent:

Friday, June 23, 2023 3:44 PM

To: Subject: cityofwells@consolidated.net Alert from City of Wells

Importance:

High

Alert from City of Wells: Public Notice to Boil Water (date correction made)

Date: Jun 23, 2023

Public Notice to Boil Water * June 23, 2023 (date correction)

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****3:41 pm

The operator has corrected the chlorination issue and after the well has been chlorinated overnight he will flush the city lines to get the smell and water color corrected. We will remain on the boil water notice for the time being.

 $To\ unsubscribe: https://cityofwells.us/unsubscribe.html? i=20037\&e=cityofwells@consolidated.net.$

From:

City of Wells <no-reply@municipalimpact.com>

Sent:

Monday, June 26, 2023 8:56 AM cityofwells@consolidated.net

To: Subject:

News from City of Wells

News from City of Wells: Flushing Water Lines

Date: Jun 26, 2023

The elevated tank is now full, customers that have not already flushed their lines may do so now.

To keep flushing from draining the elevate tank please use the following instructions when flushing.

If you have an outside faucet turn this on and let it run for 5-10 minutes. If you do not have an outside faucet turn on your shower and let it run until the water is clear.

Turn on your inside faucets and let it run for 5-10 minutes.

To flush your water heater, connect a water hose to your bottom drain and let run until the water runs clear, usually around 5-10 minutes. If you have a tankless water heater turn on your shower and let it run the water is clear.

Cloudy water means there is air in the main lines, this will clear up in time and does not mean that there is anything wrong with the water.

All customers will remain on a boil water advisory notice until the operator cancels the notice.

If you have any questions, please contact city hall. (936) 867-4615.

For details, visit: [Flushing Water Lines]

 $To\ unsubscribe: https://cityofwells.us/unsubscribe.html? i=20037\&e=cityofwells@consolidated.net.$

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From:

City of Wells <no-reply@municipalimpact.com>

Sent: To: Friday, August 4, 2023 6:33 PM cityofwells@consolidated.net

Subject:

Alert from City of Wells

Importance:

High

Alert from City of Wells: Emergency Conservation of Water

Date: Aug 04, 2023

We have a major line break at the water well. The operator is asking everyone on the Wells utility system to conserve water. We can not fill the elevated tank until the line break is repaired and will run out of water if our customers do not conserve water at this time.

To unsubscribe: https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net .

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Cancelled Notice

On **June 23, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to **INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM** causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All customers receiving water service with the City of Wells.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of August 4, 2023.

f you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

From:

City of Wells <no-reply@municipalimpact.com>

Sent:

Sunday, August 6, 2023 12:44 PM

To:

cityofwells@consolidated.net

Subject:

Alert from City of Wells

Importance:

High

Alert from City of Wells: Boil Water Cancelled

Date: Aug 06, 2023

Lick link for more information

On June 23, 2023, the Texas Commission on Environmental Quality (TCEQ) required our public water system, CITY OF WELLS ID# 0370004, to issue a Boil Water Notice (BWN) to inform our customers that due to INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All customers receiving water service with the City of Wells.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of August 6, 2023.

The utility department will be flushing this week. Customers may experience low pressure in the areas being flushed. The pressure will return after the flushing ends. Customer will need to flush their homes, water heaters and change any home filters and ice maker filters.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

 $To\ unsubscribe: https://cityofwells.us/unsubscribe.html? i=20037 \& e=cityofwells@consolidated.net.$