



-faxed 6/23
faxed 8/8

Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) June 23, 2023

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 06/23/2023 Phone: (936) 867-4615

Signature: *Carl Pennington* Date: 6/23/23

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

44 days BW

Special Precautions Log

Date 8/23/23

No Yes

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Location	PSI	Initials
<u>Lot Homer Rd</u>	<u>0</u>	<u>RS</u>
Location	PSI	Initials
Location	PSI	Initials

Notes

Location of event(s):

Water Plant

Locations of flushing and disinfectant residual results:

See flush log

Locations of bacteriological samples:

See labs

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Option A

Option B

Circle Yes or No and Initial Each Answer

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

RS Initials
Yes No
BWN

1. Was the trench treated with calcium hypochlorite?

RS Initials
Yes No
BWN

2. Were couplings swabbed with sodium hypochlorite?

RS Initials
Yes No
BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut off?

Yes No
If No, then skip No. 3, but see Note 1.

3.2 Can the main(s) be isolated?

Yes No
If No, then skip No. 3, but see Note 1.

3.3 Before slugging, review 4.7 of C651-05. Then list:

C12 Concentration Contact Time Initials

3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

RS Initials
Yes No
BWN

5. Were the disinfectant residuals restored to normal?

(List locations and results in notes section.)

RS Initials
Yes No
BWN

6. Were bacteriological samples taken?

RS Initials
Yes No
BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

Call System
Method(s)

2. Is BWN notice attached?

Yes No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ?

Yes No
Though not required, were lines flushed (recommended)?

5. Were bacteriological samples taken?

(List locations and results in notes section.)

6. Was lab asked to expedite results (fax)?

Yes No

7. Were bacteriologicals negative?

Yes No

7.1 Was BWN left in effect and TCEQ contacted?

Yes No

7.2 Was a BWN rescind notice issued?

Yes No
7.2.1 Were lab results and rescind notice faxed to TCEQ?

Yes No

8/23/23

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

[Signature]
Operator Signature



Public Notice to Boil Water

June 23, 2023

Due to INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect the following streets in the city limits of Wells:

All customers on the City of Wells water system.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615

If a customer wishes to contact TCEQ, they may call 512-239-4691.

****This boil water notice will stay in effect until the operator determines that our system is running correctly. It may be determined that the boil water notice will be needed while the ground storage tank is being refabricated. A notice will be sent out in the same manner when the notice is canceled**

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, June 23, 2023 3:44 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Public Notice to Boil Water (date correction made)

Date: Jun 23, 2023

Public Notice to Boil Water * June 23, 2023 (date correction)

Due to INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect the following streets in the city limits of Wells: All customers on the City of Wells water system.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks or City Hall at (936) 867-4615. If a customer wishes to contact TCEQ, they may call 512-239-4691.

**This boil water notice will stay in effect until the operator determines that our system is running correctly. It may be determined that the boil water notice will be needed while the ground storage tank is being refabricated. A notice will be sent out in the same manner when the notice is canceled.

****3:41 pm

The operator has corrected the chlorination issue and after the well has been chlorinated overnight he will flush the city lines to get the smell and water color corrected. We will remain on the boil water notice for the time being.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

From: City of Wells <no-reply@municipalimpact.com>
Sent: Monday, June 26, 2023 8:56 AM
To: cityofwells@consolidated.net
Subject: News from City of Wells

News from City of Wells: Flushing Water Lines

Date: Jun 26, 2023

The elevated tank is now full, customers that have not already flushed their lines may do so now.

To keep flushing from draining the elevated tank please use the following instructions when flushing.

If you have an outside faucet turn this on and let it run for 5-10 minutes. If you do not have an outside faucet turn on your shower and let it run until the water is clear.

Turn on your inside faucets and let it run for 5-10 minutes.

To flush your water heater, connect a water hose to your bottom drain and let run until the water runs clear, usually around 5-10 minutes. If you have a tankless water heater turn on your shower and let it run the water is clear.

Cloudy water means there is air in the main lines, this will clear up in time and does not mean that there is anything wrong with the water.

All customers will remain on a boil water advisory notice until the operator cancels the notice.

If you have any questions, please contact city hall. (936) 867-4615.

For details, visit: [[Flushing Water Lines](#)]

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

TCEQ Microbial Reporting Form

Water System Identification & Sample Collection Information (Please type or use block print)

Public Water System ID: TX 0370004
 City of Wells
 Cherokee

Name: City of Wells
 Address: PO Box 20
 City: Wells
 State: TX
 Zip Code: 75976

Phone #: (936) 867-4615
 Other Contact:

Sampler Name (Print): Roy Shanks
 Operator License #: WJ00046934

Signature: *Roy Shanks*

Owner Operator Other

Validation of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the system's established sample collection procedures, and that all information is accurate.

Sample Identification/Location: Siting Plan	Sample Type: (None)	Collected			Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)	Chlorine Residual Circle "F" for Free, "T" for Total, (mg/L)	Rejection Code (if applicable) - Please Resubmit	Total Coliform		E. Coli		Laboratory Sample ID Number
		Month	Day	Year				Please circle AM or PM	Absent	Present	Absent	
314 Chapman Blvd / Hornsach	Y	6	26	23	9:30 am	4.0		✓	✓	✓	✓	N3F1082 01
105 S. L. Nizan St. / Horn	X	6	26	23	10:07 am	2.9		✓	✓	✓	✓	N3F1082 02
72 Wharven Rd. / Swairren	Y	6	26	23	9:49 am	4.0		✓	✓	✓	✓	N3F1082 03
781 Buck Ave. / Hodges	Y	6	26	23	10:39 am	4.0		✓	✓	✓	✓	N3F1082 04
75 May St. / Mackinac	Y	6	26	23	10:27 am	4.0		✓	✓	✓	✓	N3F1082 05
332 Ferness Rd. / Funderburk	X	6	26	23	10:15 am	1.9		✓	✓	✓	✓	N3F1082 06
198 Buck Ave. / Wells IS.O	X	6	26	23	9:10 am	0		✓	✓	✓	✓	N3F1082 07
60370004 B								✓	✓	✓	✓	N3F1082 08

Form instructions: www.tceq.texas.gov/training/web/microbial/rised-total-coliform-rule
 * Special and Construction samples are NOT FOR COMPLIANCE
 Lab Rejected Code (UR) - Document Reason:

TCEQ Form 10525
 08/2017

Eastex Environmental Laboratory, Inc. - Nacogdoches
 1119 S. University Drive Nacogdoches, TX 75961
 Phone: 936-569-8879 Fax: 936-569-8951
 www.eastexlabs.com

Test Results must meet all accreditation/certification requirements unless stated otherwise.

SHADED AREA FOR LABORATORY USE ONLY

Sample Iced? Yes No

Reinquinished By (Sampler): *Roy Shanks*
 Date / Time: 6/26/23 = 11:30 AM

Reinquinished By (Counter, if applicable):
 Date / Time:

Temperature: 26.9 °C

Reinquinished By (Counter):
 Date / Time: 06/26/23 1130

Reinquinished By (Lab):
 Date / Time: 06/26/23 1130

Lab Contaminants: *None*

Tested By: *Roy Shanks*
 Date: 6/27/23 Time: 0810

Laboratory Approval: *Roy Shanks*
 Date: 6/27/23 Time: 0815

Report to Client By: *Roy Shanks*
 Date: 6/27/23 Time: 0815

Chlorine Residual	Rejection Code (if applicable) - Please Resubmit	Test Method: SM 9223B		Laboratory Sample ID Number
		Chlorine	E. Coli	
4.0		✓	✓	N3F1082 01
2.9		✓	✓	N3F1082 02
4.0		✓	✓	N3F1082 03
4.0		✓	✓	N3F1082 04
4.0		✓	✓	N3F1082 05
4.0		✓	✓	N3F1082 06
1.9		✓	✓	N3F1082 07
0		✓	✓	N3F1082 08

Lab Rejected Code (UR) - Document Reason:

Roy Shanks 936-229-6700 Fax 936-867-5060

TCEQ Microbial Reporting Form

TCEQ Form 10325
08/2017

Water System Identification & Sample Collection Information (Please type or use block print)

Public Water System ID: TX 0370004

Public Water System Name: City of Wells

County: Cherokee

Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615

Other Contact:

Sampler Name (Print): Roy Shanks

Signature: *Roy Shanks*

Operator License #:

Owner Operator Other

Facilitation of this form or sampling with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the systems established sample collection procedures, and that all information is accurate.

Use Specific Address / Location Identified in Sample Siting Plan

Raw Wells - Use Source ID for Well Sampled (Example: 61234567A)

57 Manorloop Apt. 4

Sample Type: (None)

Sample Type: Raw Well

Sample Type: Repeat

Sample Type: Routine

Sample Type: Special

Construction: X

Month: 7

Day: 15

Year: 23

Time: 7:20

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM

Time: AM PM



EASTEX Environmental Labs
1119 S. University Drive Nacogdoches, TX 75961
Phone: 936-569-8879 Fax: 936-569-8951
www.eastexlabs.com

TCEQ Laboratory ID: T104704316

Test Results must meet all accreditation / verification requirements unless stated otherwise.

SHADED AREA FOR LABORATORY USE ONLY

Relinquished By (Sampler): Roy Shanks
Date / Time: 7/15/23 8:07 AM

Relinquished By (Carrier, if applicable):
Date / Time:

Relinquished By (Counter):
Date / Time:

Received By (Lab): *Roy Shanks*
Date / Time: 7-15-23 0807

Incubation Date & Time:
Begin: *7-15-23 0825* End: *7-16-23 1140*

Tested By: *RDD*
Date: *7-16-23* Time: *0825*

Laboratory Approval: *Roy Shanks*
Date: *7/16/23* Time: *1140*

Report to Client By: *Roy Shanks*
Date: *7/16/23* Time: *1140*

Chlorine Residual: Circle "F" for Free, "T" for Total (mg/L)

Rejection Code (if applicable):
Please Resubmit

Test Method: SM 9223B

Chlorine: Present Absent

Total Coliform: Present Absent

E. Coli: Present Absent

Laboratory Sample ID Number: *N3G088901*

Chlorine Residual: 3.9

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T

Chlorine Residual: F T



Eastex Environmental Laboratory, Inc. - Nacogdoches
 1119 S. University Drive Nacogdoches, TX 75961
 Phone: 936-569-8879 Fax: 936-569-8951
 www.eastexlabs.com

TCEQ Laboratory ID:
 T 104704316

TCEQ Microbial Reporting Form
 TCEQ Form 10525
 08/2017
 Water System Identification & Sample Collection Information (Please type or use block print)
 Public Water System ID: TX 0370004
 Public Water System Name: City of Wells
 County: Cherokee

Name: City of Wells
 Address: PO Box 20
 City: Wells
 State: TX Zip Code: 75976
 Phone #: (936) 867-4615
 Other Contact:
 Signature: Roy Shanks
 Operator License #: [Blank]
 Owner Operator Other

Report Results To:
 Temperature: 29.6 °C
 Corrected Temp: 29.6 °C
 Date/Time: 7/31/23 = 12:29 PM
 Relinquished By (Sampler): [Signature]
 Received By (Counter, if applicable): [Signature]
 Relinquished By (Counter): [Signature]
 Received By (Lab): [Signature]
 Date/Time: 7-31-23 12:29
 Incubation Date & Time: 8-1-23 10:30
 Date/Time: 8-1-23 10:30

Tested By: [Signature]
 Laboratory Approval: [Signature]
 Report to Client By: [Signature]

Chlorine Residual	Rejection Code (if applicable) Please Resubmit	Test Method: SM 9223B		E. Coli		Laboratory Sample ID Number
		Chlorine	Total Coliform	Absent	Present	
Circle "F" for Free, "T" for Total, (mg/L)		Absent	Total Coliform	Absent	Present	
2.5		[X]	[X]	[X]	[X]	N3H042201
1.5		[X]	[X]	[X]	[X]	N3H042202

Use Specific Address / Location identified in Sample Siting Plan
 Raw Wells - Use Source ID for Well Sampled (Example: G1234567A)
 22 Warner / Warren
 65 E Oldham
 Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)
 Date: 7/31/23, 11:36 am, 7/31/23, 11:50 am
 Sample Type: Routine, Repeat, Raw Well, Special, Construction
 Form instructions: www.tceq.texas.gov/drinkingwater/microbial/revised-total-coliform-rule
 * Special and Construction samples are NOT FOR COMPLIANCE. Lab Rejected Code (L.R.) - Document Reason:

cityofwells@consolidated.net

From: City of Wells <no-reply@municipalimpact.com>
Sent: Friday, August 4, 2023 6:33 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Emergency Conservation of Water

Date: Aug 04, 2023

We have a major line break at the water well. The operator is asking everyone on the Wells utility system to conserve water. We can not fill the elevated tank until the line break is repaired and will run out of water if our customers do not conserve water at this time.

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .

SPECIAL FLUSHING FOR BOIL WATER NOTICE

BOIL WATER NOTICE

CUSTOMER NAME	LOCATION	Flush Time	Date	Start Residual	Finish Residual
Jennifer PivYear / manah	8306 Em 1247	30 min	8/5/23	1.5	3.0
Fire Hydrant / Frederick	Preston	38 min	8/5/23	1.0	3.2
Flush Valve / Horn	Lillian	45 min	8/5/23	0.9	3.5
Flush Valve / warren	30 Warren	30 min	8/5/23	1.8	3.5
Flush Valve / Hodges	69 N	25 min	8/5/23	2.0	3.3
Flush Valve / School	E 6th	1 hr	8/5/23	1.1	3.5
Fire Hydrant / Nursing home	38 Warner	20 min	8/5/23	2.0	3.5

)

TCEQ Microbial Reporting Form

TCEQ Form 1025
06/2017

Water System Identification & Sample Collection Information (Please type or use block print)

Public Water System ID: TX 0370004

Public Water System Name: City of Wells

County: Cherokee

Name: City of Wells

Address: PO Box 20

City: Wells

State: TX Zip Code: 75976

Phone #: (936) 867-4615 Other Contact:

Sampler Name (Print): Roy Shanks

Signature: *Roy Shanks*

Operator License #: Owner Operator Other

Use Specific Address / Location identified in Sample Siting Plan

Raw Wells - Use Source ID for Well Sample (Example: G1234567A)	Sample Identification Location	Sample Type (T) (O) (S)		Collected		Date	Time	Please circle AM or PM	Raw Well	Repair (Distribution)	Construction	Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)	Chlorine Residual (mg/L)	Chlorine Residual (mg/L) for Free (mg/L) for Total (mg/L)	Rejection Code (if applicable) Please Resubmit	Lab Results SM 9223B				Laboratory Sample ID Number	
		Raw Well	Repair	Construction	Test Method											Total Coliform	E. Coli	Present	Absent		Present
G 0370004 C	314 Chapman Rd./Hearth	✓				8/5/23	8:13	am					4.0	4.0							N3H0655 01
G 0370004 D	332 Forest Rd./Tudor	✓				8/5/23	7:26	am					4.0	4.0							N3H0655 02
G 0370004 E	22 Warner Rd./Waller	✓				8/5/23	7:21	am					4.0	4.0							N3H0655 03
G 0370004 F	75 May St./Nursing home	✓				8/5/23	8:29	am					2.8	4.0							N3H0655 04
G 0370004 G	1055 Hillman / Horn	✓				8/5/23	6:48	pm					4.0	4.0							N3H0655 05
G 0370004 H	188 Rusk Ave/Wells ISD	✓				8/5/23	8:22	pm					3.9	4.0							N3H0655 06
G 0370004 I	781 Rusk Ave / Hodges	✓				8/5/23	6:35	pm					2.0	4.0							N3H0655 07
G 0370004 J	G 0370004 C	✓				8/5/23	6:35	pm					0	4.0							N3H0655 08
G 0370004 K	G 0370004 D	✓				8/5/23	6:46	pm					0	4.0							N3H0655 09
G 0370004 L	G 0370004 E	✓				8/5/23	6:48	pm					3.3	4.0							N3H0655 10

Report Results To: [Blank]

Reinforced By (Sampler): [Blank]

Date / Time: 8/5/23 = 9:50 AM

Reinforced By (Counter): [Blank]

Date / Time: 8/5/23 = 10:30 AM

Reinforced By (Lab): [Blank]

Date / Time: 8/5/23 10:35

Incubation Date & Time: [Blank]

Begin / End: [Blank]

Date / Time: 8/5/23 10:50

Date / Time: 8/6/23 10:55

Date / Time: 8/6/23 10:55

Tested By: RSD

Laboratory Approval: [Blank]

Report to Client By: [Blank]

Chlorine Residual: [Blank]

Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples): [Blank]

Form Instructions: www.tceq.texas.gov/water/water/microbio/revise/totalcoliform-rules

* Special and Construction samples are NOT FOR COMPLIANCE

Lab Rejected Code (LR) - Document Reason:



EASTEX
Environmental Laboratory, Inc.

Environmental Laboratory, Inc. - Nacogdoches
1119 S. University Drive Nacogdoches, TX 75961
Phone: 936-569-8879 Fax: 936-569-8951
www.eastextabs.com

TCEQ Laboratory ID:
T104704316

Test Results must meet all accreditation / certification requirements unless stated otherwise.

SHADED AREA FOR LABORATORY USE ONLY



Cancelled Notice

On **June 23, 2023**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to **INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM** causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All customers receiving water service with the City of Wells.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of August 4, 2023.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

From: City of Wells <no-reply@municipalimpact.com>
Sent: Sunday, August 6, 2023 12:44 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Cancelled

Date: Aug 06, 2023

Lick link for more information

On June 23, 2023, the Texas Commission on Environmental Quality (TCEQ) required our public water system, CITY OF WELLS ID# 0370004, to issue a Boil Water Notice (BWN) to inform our customers that due to INSUFFICIENT CHLORINATION OF OUR WATER SYSTEM causing a city-wide interruption in service, water from our system must be boiled prior to consumption.

Location: All customers receiving water service with the City of Wells.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of August 6, 2023.

The utility department will be flushing this week. Customers may experience low pressure in the areas being flushed. The pressure will return after the flushing ends. Customer will need to flush their homes, water heaters and change any home filters and ice maker filters.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .