



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: CITY OF WELLS

PWS ID: 0370004 Date of violation(s) or situation(s) September 19, 2024

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:

- Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
- Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- Publish BWN in local newspaper
- Deliver BWN directly to each customer via mass call system
- Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- Deliver BWN directly to customers, or
- Post BWN in public places within the area served by the system

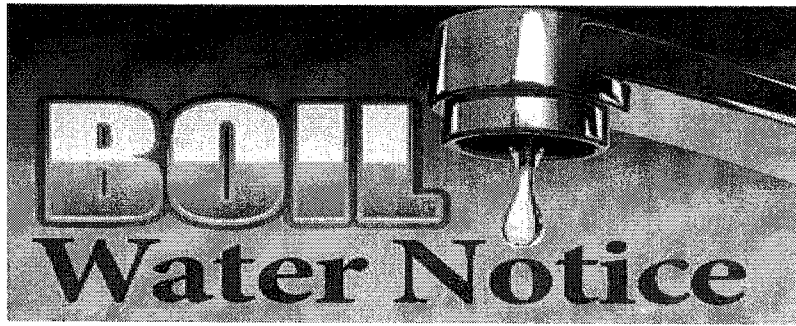
“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

Certified by: (print name): Carl Pennington/Roy Shanks Title: Superintendent

Date of Delivery to Customers: 09/19/2024 Phone: (936) 867-4615

Signature: Date: 9/19/24

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087



SEPTEMBER 19, 2024

Due to a Valve Replacement that lowered the PSI on the line to 0 PSI, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

This boil water notice will affect the following street in the city limits of Wells:

Only customers living on Booker St Only that are on the City of Wells water system.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled before use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Operator: Roy Shanks (936) 212-3220 or City Hall at (936) 867-4615

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

Special Precautions Log

Date 9/19/2024

No

If no, record the PSI at the worst case location(s) affected by the event (such as highest elevation):

Booker/Forest 0 PSI CP Initials

Location _____ PSI _____ Initials _____

Location _____ PSI _____ Initials _____

Notes

Location of event(s):

Booker / Forest Rd

Locations of flushing and disinfectant residual results:

FV @ Forest + Booker

Locations of bacteriological samples:

See Labs

Attach BWN, Certificate of Public Delivery, bacteriological lab samples, BWN rescind notice, and other applicable documentation.

Note 1: If a line break area was contaminated (e.g. sewer main break near it), and system does not utilize slug chlorination, then a BWN should be issued.

Did the water main pressure drop below 20 PSI and was the line partially or fully dewatered?

Option A

Option B

Yes

Circle Yes or No and Initial Each Answer

A. Can the mains be disinfected according to AWWA Standards (C651-05) & flushed?

CP Initials Yes No BWN

1. Was the trench treated with calcium hypochlorite?

CP Initials Yes No BWN

2. Were couplings swabbed with sodium hypochlorite?

CP Initials Yes No BWN

3. If slug chlorination is planned, where practical, then:

3.1 Can service connections be shut-off? Yes No, then skip No. 3, but see Note 1.

3.2 Can the main(s) be isolated?

CP Initials Yes No, then skip No. 3, but see Note 1.

3.3 Before slugging, review 4.7 of C651-05. Then list:

C12 Concentration _____ Contact Time _____ Initials _____
3.4 If slugged, then see Appendix C of C651-05 regarding disposal of heavily chlorinated water.

4. Were the main(s) flushed until water was clear?

CP Initials Yes No BWN

5. Were the disinfectant residuals restored to normal?

(List locations and results in notes section.)

CP Initials Yes No BWN

6. Were bacteriological samples taken?

CP Initials Yes No BWN

B. Issue a Boil Water Notice (BWN) to the customers in the area where the loss of pressure occurred.

1. List BWN method of delivery?

Examples: Door Hanger, Radio, TV, Signs, Call System

Call System Method(s)

2. Is BWN notice attached? Yes No

3. Was Certificate of Public Delivery & BWN faxed to TCEQ? Yes No

4. Though not required, were lines flushed (recommended)? Yes No

5. Were bacteriological samples taken? Yes No

(List locations and results in notes section.)

6. Was lab asked to expedite results (fax)? Yes No

7. Were bacteriologicals negative?

Yes No

7.1 Was BWN left in effect and TCEQ contacted? Yes No

7.2 Was a BWN rescind notice issued? Yes No

7.2.1 Were lab results and rescind notice faxed to TCEQ? Yes No

[Signature]
Operator Signature

For further instructions and forms, see: <http://www.tceq.texas.gov/drinkingwater/microbial/notices/boilwater.html>

From: City of Wells <no-reply@municipalimpact.com>
Sent: Thursday, September 19, 2024 5:08 PM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice Booker St Only

Date: Sep 19, 2024

Click the link for the entire message

Effective SEPTEMBER 19, 2024

Due to a Valve Replacement that lowered the PSI on the line to 0 PSI, the Texas Commission on Environmental Quality (TCEQ) has required our water system for the CITY OF WELLS ID# 0370004 to notify customers of the need to boil their water before consumption.

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SPECIAL FLUSHING FOR BOIL WATER NOTICE

BOIL WATER NOTICE

9/19/2024

CUSTOMER NAME	LOCATION	Flush Time	Date	Start Residual	Finish Residual
Flush Valve	Booker + forest	8am	9/19/24	2.5	3.4

0

TCEQ Microbial Reporting Form (TCEQ-10525)

Form instructions: www.tceq.texas.gov/drinkingwater/microbial/vised-total-coliform-rule
 *Water System Identification & Sample Collection Information: (Please print or type the information)

Public Water System ID: TX 0370004

Public Water System Name: City of Wells

Name: City of Wells

Address: PO Box 20

City: Wells

Phone #: (936) 867-4615

State: TX Zip Code: 75976

PWS Email: cityofwells@consolidated.net

* SAMPLES MARKED AS SPECIAL OR CONSTRUCTION CANNOT BE USED AS ROUTINE OR REPEAT SAMPLES

Use sample site location address identified in the system's RTR Sample Siting Plan

Raw Wells - Use Well Source ID (Ex: G5234567A)

Sample Identification/Location	Sample Type (one)			Collected			Chlorine Residual	Original Sample Info, Sample ID and Date of Collection (Repeat, TSM Raw Well Replacement)
	Routine Distribution	Repair	Raw Well	Date (MM/DD/YY)	Time Military Time (H:MM)	Free mg/L		
110 Booker St.			X	9/20/24	8:17	2.4		
84 Booker St.			X	9/20/24	8:29	3.6		
47 Booker St.			X	9/20/24	8:56	3.4		

Eastex Environmental Laboratory, Inc - Nacogdoches
 1119 S University Dr
 Nacogdoches, TX 75961
 Phone: (936) 569-8879
 Email: eelnac@sbcglobal.net

TCEQ Laboratory ID:
 T104704316

Sample Test? Yes No

Actual Temp: 24.4 Corrected Temp: 24.4

Incubation Date and Time: 09/20/24 16:00 Analyst: RSD

End Date and Time: 09/20/24 10:35 Analyst: RSD

Lab Rejected Code (LR) - Document Reason: 022

Laboratory Approval: [Signature] Date: 09/20/24 Time: 11:20

Reported to PWS By: [Signature] Date: 09/20/24 Time: 11:20

Test Method: SM 9223B

Rejection Code (if applicable) - Please Recontact

Chlorine Check Present Absent

Total Coliform Present Absent

E. coli Present Absent

Laboratory Sample ID Number

N4T0984 01

N4T0984 02

N4T0984 03

Analysis Results meet all accreditation requirements unless stated otherwise.

I acknowledge that samples were handled appropriately, and all information is accurate. Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.09)

Sampler Name (Print): Roy Shanks

Sampler Signature: [Signature]

Sampler Phone #: (936) 229-6700

Operator License # (if applicable): W60020875

Date and Time: 9/20/24 9:10

Date and Time: 9/20/24 09:10

Date and Time: 9/20/24 09:10

Date and Time: 9/20/24 09:10

From: City of Wells <no-reply@municipalimpact.com>
Sent: Monday, September 23, 2024 11:54 AM
To: cityofwells@consolidated.net
Subject: Alert from City of Wells

Importance: High

Alert from City of Wells: Boil Water Notice Canceled

Date: Sep 23, 2024

Click the link to read the message in its entirety...

On **September 19, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to a water main repair, water from our system must be boiled before consumption.

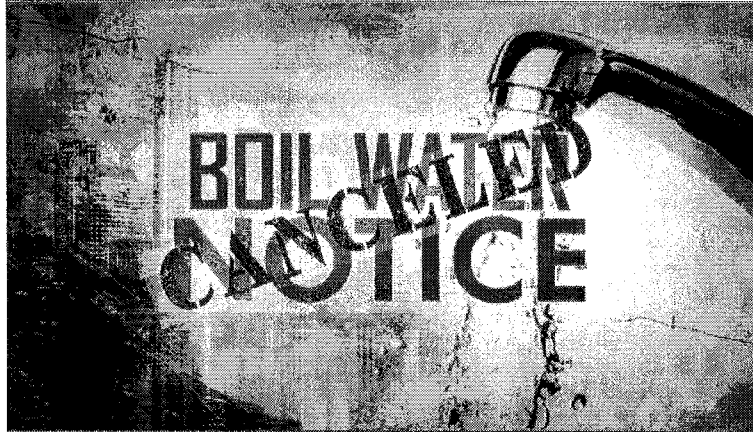
This boil water notice affected the following street in the city limits of Wells: **Only customers living on Booker St.**

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and bacteriological quality and has provided TCEQ with testing results that indicate that the water no longer requires boiling as of **September 23, 2024**.

If you have questions concerning this matter, you may contact Roy Shanks, Operator, or City hall at (936) 867-4615.

If a customer wishes to contact the TCEQ, they may call. (512) 239-4691

To unsubscribe: <https://cityofwells.us/unsubscribe.html?i=20037&e=cityofwells@consolidated.net> .



On **September 19, 2024**, the Texas Commission on Environmental Quality (TCEQ) required our public water system, **CITY OF WELLS ID# 0370004**, to issue a Boil Water Notice (BWN) to inform our customers that due to a water main repair, water from our system must be boiled prior to consumption.

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